

VCO ENTRY RESTRICTIONS



CONTRACTOR HOURS

Contractors and service personnel are allowed access during contractor hours.

Contractor hours:

Monday – Friday: 7:45 a.m. to 5:00 p.m.

Saturday: 7:45 a.m. to 12:00 p.m.

Sunday: Emergency Only

THE FOLLOWING ARE NOT ALLOWED ACCESS TO BAY ISLES:

- Tour Buses (except the annual Garden Tour)
 - Large Auto Carriers
- Drivers who refuse to present identification

THE FOLLOWING ARE NOT ALLOWED ACCESS AFTER CONTRACTOR HOURS:

- Moving Vans
- Delivery Trucks
- Construction Vehicles
- Signed Vehicles

EXCEPTIONS

- Emergency vehicles (police and fire)
- Waste Management (due to truck breakdown)
- Medical deliveries
- Utility vehicles (FPL, Verizon, Comcast, TECO, Sarasota County)
- Newspaper deliveries
- FedEx, UPS, DHL, & U.S. Mail
- Construction vehicles responding to an emergency (water leaks, broken A/C, etc. Voicemail Required)
- Backflow certification (Sarasota County requirement)
- Food, catering, and related equipment supplies (Voicemail Required)
- Floral delivery vans
- Golf course maintenance key personnel (North Gate Only)
- Public area vendor support (North Gate Only)
- Signed computer support vehicles (Voicemail Required)
- Signed Taxi's
- Car dealership courtesy vehicles

EMERGENCY CONTRACTOR CALLS

Contractor vehicles will be admitted after hours for emergency repairs only. Owner authorization is always required.

PUBLIC SAFETY PERSONNEL

Police Officers in marked units, or presenting identification in an unmarked vehicle, are allowed immediate access.

APPRAISERS & PHOTOGRAPHERS

Unless the house is listed as "Home for Sale" through the Vehicle Control Office, appraisers and photographers must have prior approval from the owner to gain entry during normal contractor hours.

REALTORS

A realtor with identification may gain access between 8:00am – 9:00pm through the guest lane, or purchase a contractor pass from the vehicle control office.

PROCESS SERVERS & PROBATION OFFICERS

When acting in their official capacity, process servers must present credentials verified against the 12th Judicial Circuit Court list covering Manatee/Sarasota/Desoto counties.

The Officer on duty will ask the process server if the individuals being served may be called as a matter of courtesy before gaining entry. If the process server denies the request, no call is made.